

12th Edition

**NEW ERA E-COMMERCE: THE FUTURE OF FULFILMENT**

“E-Commerce 3.0: Infrastructure and Governance for Scalable Logistics Growth”

Friday, 13<sup>th</sup> February 2026, Friday | 1000 – 1715 Hrs | The Lalit, New Delhi**1000 – 1110 Hrs****INAUGURAL SESSION**

1110-1130 Hrs

Networking Tea Break

**1130 – 1245 Hrs****SESSION I: COMPOSABLE TECH & CLEAN DATA – THE NEW  
ENGINES OF ENTERPRISE GROWTH**

As e-commerce operations scale, the limitations of monolithic platforms become increasingly visible. The future belongs to composable architecture modular, flexible, and interoperable systems that can evolve quickly. But this shift succeeds only when powered by clean, consistent, and intelligently structured data. This session explores how enterprises can design the digital foundations required for reliable, real-time, and growth-ready fulfilment.

- The rise of modular technology platforms and how they unlock agility
- Enterprise-wide data hygiene: frameworks for accuracy, consistency, and interoperability
- Enhancing visibility across warehousing, fulfilment, transport, and last-mile operations
- Lessons from digital transformation journeys: integration of pitfalls & success stories

**Session Chairman****Mr. Abhishek Luthra**Director Supply Chain, India &  
Southwest Asia  
The Coca Cola Company**Lead Presentation****Mr. Shobit Singh,**Co-Founder & CPTO  
Hexalog**Panel Discussion****Mr. Deepak Batra**, Vice President CSD, OPG Mobility and Power Pvt Ltd.**Mr. Vipul Arora**, Head - Supply Chain - South Asia, Kohler Co**Mr. Chiranjiv Mohanty**, Head of Supply Chain, Licious**1230 - 1245 Hrs Q & A Session****1245 - 1345 Hrs Lunch Break**

**1345 – 1500 Hrs****SESSION II: RETAIL INNOVATION & THE EVOLUTION OF E-COMMERCE MODELS**

Today's consumer is redefining what modern retail must deliver—convenience, immediacy, hyper-personalization, and flexibility. To stay competitive, retailers are reinventing their business models: Omnichannel formats that merge online and offline seamlessly, D2C brands that prioritize experience and loyalty and Marketplaces and hybrid ecosystems that expand reach. These innovations place new pressures on logistics—inventory positioning, last-mile speed, returns behaviour, and cost optimization.

- Retail models on the rise: what's winning and what's next
- How product movement, fulfilment strategies, and last-mile delivery must evolve
- Mastering the complexity of returns and reverse logistics
- Partner ecosystems: expanding markets through collaboration and shared capabilities

**Session Chairman****Mr. Umesh Madhyan**

Member-CII National Committee on  
Logistics  
& Chief Operating Officer  
LEAP India

**Panel Discussion**

**Mr. Alok Varman**, Head of Supply Chain, Pepper fry

**Mr. Anand Varadarajan**, Vice President - Consumer Sector, DP World

**Mr. Mukesh Mittal**, Chief Business Officer - Logistics, ElasticRun

**1445 - 1500 Hrs Q & A Session**

**1500 - 1515 Hrs Break**

**1515 – 1630 Hrs****SESSION III: THE FUTURE OF E-ADMINISTRATION IN  
COMMERCE & LOGISTICS**

While India's digital commerce grows, traditional administrative processes often create friction. The next era demands e-administration frameworks that are faster, transparent, secure, and seamlessly integrated with business workflows. Digital identity, automated verifications, paperless documentation, and intelligent compliance systems are set to reshape trade efficiency. This session highlights how government and industry can co-create governance models that support agility and reduce operational drag.

- End-to-end digital approvals and streamlined government interactions
- Reducing compliance errors through automation and shared digital systems
- Balancing transparency with robust data security
- Collaborative pathways for regulatory modernization across the supply chain

**Session Chairman****Dr. K Ganesh**

Member, CII National Committee on Logistics &  
Partner  
McKinsey & Company

**Panel Discussion**

**Ms. Megha Bansal**, Vice President- Mobility and Transportation, Open Network for Digital Commerce (ONDC)

**Ms. Rakhi Nagpal**, Vice President Supply Chain, JQR Sports

**Mr. Anil Kumar Mishra**, National Logistics Head, Pladis Global

**Mr. Atul Endlay**, Vice President -Warehousing Services, TCI Supply Chain Solutions

**1615 - 1630 Hrs Q & A Session**

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